

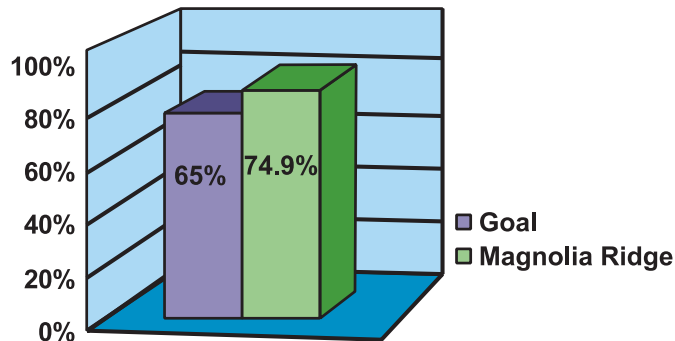


# Magnolia Ridge Outcomes for A&D Detoxification Treatment

For most people, recovery from addiction starts with detoxification, an important and difficult first step.

Of the clients receiving detoxification services at Magnolia Ridge Alcohol & Drug Residential Treatment during the first half of the new fiscal year, 74.9% of clients experienced greater

### Magnolia Ridge Detoxification



than national average success in completing the program, and either continued residential treatment or moved to another level of treatment.

The goal was 65% for clients successfully completing the program and continuing in residential treatment or moving to another level of treatment.



Magnolia Ridge offers medically monitored detoxification in a 24-hour setting, staffed by medical and nursing professionals who are trained to help clients become stable while they are experiencing withdrawal.

Magnolia Ridge is a 19-bed treatment center specializing in addiction and related problems including co-occurring mental illness diagnosis and lifestyle issues for adults 18 and older.

Treatment is focused on the individual and offers case management, individual and group therapy, and family therapy, family education group, gender specific therapy, life skills management, relapse prevention, denial management, and aftercare.

## Your Help is Needed, Please Let Us Hear from You

We may ask you to help by filling out a survey to help us improve our services to you. If a staff member asks you to complete a consumer satisfaction survey, please share your opinions.

Our mental health outpatient sites will ask for consumer surveys in April and May. All other Frontier Health programs will do a survey later during the year.

Any information you give us is important because it helps us learn what you think about the services that you receive. The survey is totally private. It gives you a way to share how you feel about Frontier Health and how our services have helped.



The survey is one of the best ways we have to make our services better. Staff members will look over the anonymous comments and ratings that you share describing Frontier Health's locations.

We look at successes and failures and use that information to improve services. When we have an opportunity, we take part in state and national surveys that compare Frontier Health to other programs.

You can make comments about our services at any time. In the lobby, every location has a comment box. Please feel free to fill out a comment card and please complete a formal survey to help us serve you better. We want to hear from you!