

# HAWTHORNE PLACE

## 23 Hour Crisis Stabilization



**Crisis Intervention and Referral Services** are provided by an experienced clinical team 24 hours per day. Services provided are evaluation and placement for individuals needing inpatient care, community based mobile crisis counseling and crisis walk in program where individuals experiencing a crisis can receive care for up to 23 hours when inpatient care isn't required. All programs work to successfully transition individuals back to their communities and provide referrals to outpatient levels of care.

**We are here for YOU.**

### **WHO WE ARE**

Dedicated team of Crisis Intervention Team (CIT) trained Licensed or Eligible Therapists, Nurses, Case Managers, Patient Care Technicians, and Certified Peer Support Specialists motivated to provide quality crisis services that encourage individuals to achieve their full potential and maximize personal growth.

### **OUR MISSION**

Our Mission is to provide trauma-focused quality services that encourage people to achieve their full potential. Through this program, we are able to connect individuals with needed care within their community without needing an inpatient hospitalization. We are committed to offering uninterrupted 23-hour services that enable the people we serve to receive the person-centered care and support needed to achieve their recovery goals.



# HOW WE CAN HELP YOU

## MEDICAL INTERVENTION

- On-site Nursing Staff & Technicians ready to serve **You**
- Comprehensive Nursing Assessment
- Consultation with Medical Provider
- On-going Medication Management through Outpatient Services as needed

## THERAPY & ASSESSMENT

- Person-Centered Approach to Crisis Intervention & Stabilization
- Brief Therapeutic Intervention, Skill Building, & Health Literacy Counseling
- Treatment Planning & Care Coordination
- Linkage to Community Resources and On-going Advocacy Efforts for **You**

## PEER SUPPORT

- Uniquely Personal Approach to Care
- Holistic Support from People with Lived Experiences
- Available on-site & by phone for Continued Support for **You**
- Assistance with Clinical and Community Resources as needed

**Proudly Serving the People of Lee, Scott, and Wise Counties and the City of Norton**

### Hawthorne Place

500 Hawthorne Road NE  
Norton, VA 24273

(276) 679-1436

[www.frontierhealth.org](http://www.frontierhealth.org)

For services nearest you,  
call toll-free:

**1-800-500-7019**

**Open 24/7**

**24 hr Crisis Hotline**  
**(877) 928-9062 or 988**

*Frontier Health services in Lee, Scott and Wise counties and the City of Norton are funded in partnership with Planning District One Behavioral Health Services.*

